

# Electronic Payment Authorization Form

Return this completed form to:  
Wyoming Child Support  
State Disbursement Unit  
2300 Capitol Avenue,  
Fifth Floor, Suite 5A  
Cheyenne WY 82002

1-888-570-9914  
1-307-777-5300  
Fax 1-307-777-5301

Name \_\_\_\_\_ Social Security Number \_\_\_\_\_  
Address \_\_\_\_\_ Home Number (\_\_\_\_\_) \_\_\_\_\_  
\_\_\_\_\_ Work Number (\_\_\_\_) \_\_\_\_\_  
\_\_\_\_\_ Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_\_  
 New Address? Email Address \_\_\_\_\_

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**I am enrolling in Way2Go Card Master Card**

By signing this form, I authorize the Wyoming Department of Family Services (state agency) to share with Conduent Business Services, LLC all of the information I provide on this form. The state agency will share this information with Conduent Business Services, LLC for the purpose of establishing a Way2Go Card Master Card account and to process all my child support payments to Conduent Business Services, LLC. I authorize the state agency to deposit all my child support payments into this account. This action cancels and replaces any direct-deposit agreement I currently have in place with the state agency. Upon authorization of my account with Conduent Business Services, LLC, I agree to be bound by the Cardholder Agreement that I will receive with my Way2Go Card.

Signature (required) \_\_\_\_\_ Date (required) \_\_\_\_\_

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**I am enrolling in Direct Deposit**

**Please fill out the below information if you are choosing Direct Deposit.**

**For direct deposit into a checking account, please attach a photocopy of a check or a voided check.** For direct deposit into a savings account, please attach a completed Direct Deposit form available at your bank. Do not attach a deposit slip as it does not contain sufficient information needed for processing. A check will not be generated, nor will check stub information be sent out. Your bank statement will provide information on deposits from the Department of Family Services State Distribution Unit.

ABA Routing Number: \_\_\_\_\_ Bank Name: \_\_\_\_\_

Bank Account Number: \_\_\_\_\_ Bank Address: \_\_\_\_\_

Bank Account Type: (***Circle one***) C-Checking Bank City, State, Zip: \_\_\_\_\_

S-Savings Bank Phone Number: (\_\_\_\_) \_\_\_\_\_

I, the undersigned, authorize the Wyoming Department of Family Services to initiate accounting transactions to deposit all my child support payments directly to the account indicated above and to correct any error which may occur from the transactions. I also authorize the Financial Institution to post these transactions to that account. This authorization is to remain in force until the Wyoming Department of Family Services receives written notice or cancellation from me.

**Signature (required)** \_\_\_\_\_ **Date (required)** \_\_\_\_\_

Disclosure of your Social Security Number is mandatory. The disclosure is required by section 205(c)(2)(C) of the Social Security Act [42 U.S.C. 405(c)(2)(c)] or section 466(a)(13)(B) of the Social Security Act [42 U.S.C. 666(a)(13)(B)]. It will be used by the Wyoming Child Support Program to identify you for purposes of establishing paternity and establishing, modifying, and enforcing support obligations. For the same reasons, you might be asked for your Social Security Number again when you contact a state or local child support office.

## Wyoming Child Support Way2Go Card Prepaid Card issued by Comerica

You have several options to receive your payments: direct deposit to your bank account or this prepaid card. You do not have to accept this prepaid card. Ask about other ways to receive your funds.

Monthly fee	Per purchase	ATM withdrawal	Cash reload
<b>\$0</b>	<b>\$0</b>	<b>\$0</b> in-network	<b>N/A</b>
		<b>\$1.25*</b> out-of-network	

ATM balance inquiry	\$0
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Customer service (automated or live agent)	\$0
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Inactivity (after 12 months with no transactions)	\$2.00 per month
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**The Way2Go Card charges 3 other types of fees. They are:**

Card replacement (regular or expedited delivery)	\$0 or \$10.00*
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Int'l transaction (excl. ATM withdrawal & balance inquiry fees)	3% of the transaction amount
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Int'l ATM withdrawal	\$1.25 per withdrawal
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\* This fee can be lower depending on how and where this card is used. See separate disclosure for ways to access your funds and balance information for no fee.

**No overdraft/credit feature.**

Your funds are eligible for FDIC insurance.

For general information about prepaid accounts, visit [cfpb.gov/prepaid](http://cfpb.gov/prepaid).

Find details and conditions for all fees and services in the card terms and conditions.

## List of all fees for Wyoming Way2Go Card Prepaid Debit Card

All Fees	Amount	Details
Get Started		
Card purchase	\$0.00	There is no fee to obtain a Card account.
Spend money		
Point-of-sale (POS)	\$0.00	There is no fee for POS purchase transactions conducted in the U.S. using your signature or PIN number.
Get Cash		
ATM withdrawal (in-network)	\$0.00	There is no fee for ATM withdrawals conducted at Comerica, MoneyPass, or Transfund ATM locations. In-network Locations can be found at <a href="http://moneypass.com/atm-locator.html">moneypass.com/atm-locator.html</a> , <a href="http://locations.comerica.com/location/atm-s0680432">locations.comerica.com/location/atm-s0680432</a> , and <a href="http://transfund.com/atm_locator/">transfund.com/atm_locator/</a> . When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00.
ATM withdrawal (out-of-network)*	\$1.25	This is our fee. You are allowed two (2) ATM cash withdrawals for no fee each month at out-of-network ATMs. Out-of-network refers to any ATMs not in the MoneyPass, Comerica, or Transfund Bank ATM Networks. You may also be charged a fee by the ATM operator, even if you do not complete a transaction. When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00.
Teller-assisted cash withdrawal (OTC)	\$0.00	There is no fee for teller-assisted cash withdrawals conducted at Mastercard Member Bank or Credit Union teller windows.
Information		
ATM balance inquiry	\$0.00	There is no fee for ATM balance inquiries. You may be assessed a fee by ATM operator for out-of-network balance inquiries.
Customer service (automated or live agent)	\$0.00	You are allowed unlimited calls to Customer Service Interactive Voice Response (IVR) for no fee each month to check your balance or hear your transaction history.
Using your card outside the U.S.		
International ATM withdrawal	\$1.25	This is our fee. You will be assessed a fee for each ATM withdrawal conducted outside of the U.S. You may also be charged a fee by the ATM operator, even if you do not complete the transaction. International transaction fee also applies.
International transaction fee	3%	Conversion rate is a Mastercard fee for each transaction amount conducted outside of the U.S.
Other		
Bill pay	\$0.00	Bill payment services are available via <a href="http://GoProgram.com">GoProgram.com</a> website.
Card replacement	\$0.00	There is no fee to replace your Card sent by regular mail. Standard delivery (7 to 10 calendar days).
Expedited card delivery	\$10.00	If you request your replacement card to be expedited rather than receiving it by regular mail, you will be assessed the expedited card delivery fee, in addition to any applicable card replacement fee. Expedited card delivery can be expected within 3 to 5 calendar days.
Funds transfer via Interactive Voice Response (IVR-phone) or web portal	\$0.00	There is no fee for you to transfer funds from your card account to a U.S. bank account owned by you.
Inactivity Fee	\$2.00	This is our fee. After 12 consecutive months of inactivity, following the activation of your Card, we will assess the fee in the month following the 12 month period of inactivity, and each consecutive month of inactivity, thereafter. Inactivity is defined as no deposits, purchases, calls to the automated or live customer service, cash withdrawals, ATM balance inquiries, or fund transfers for 12 consecutive months. The inactivity fee will not be charged after the Card account balance reaches zero (\$0.00) or after the Card account begins to have activity.

\* "No Fee" transactions expire at the end of each calendar month if not used.

Your funds are eligible for FDIC insurance and will be held at or transferred to Comerica Bank, an FDIC-insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event Comerica Bank fails, if specific deposit insurance requirements are met. See [fdic.gov/deposit/deposits/prepaid.html](https://www.fdic.gov/deposit/deposits/prepaid.html) for details.

No overdraft/credit feature.

Contact Go Program Customer Service by calling 1-844-893-3122, by mail at P.O. Box 245997, San Antonio, TX 78224-5997 or visit [www.GoProgram.com](http://www.GoProgram.com). For general information about prepaid accounts, visit [cfpb.gov/prepaid](https://www.cfpb.gov/prepaid).

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit [cfpb.gov/complaint](https://www.cfpb.gov/complaint).

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